

NUS-Priority Research In Medical Education

Patient Experience Project (PEP)



The Emergency Medicine Department (EMD) is a busy, fast-paced environment. The time for each patient encounter is limited and potentially, a patient's ideas, concerns and expectations (ICE) might not be explored fully while in the EMD. Our project sought to improve care and increase student involvement by giving students the responsibility to explore the patient's ICE. Any issues brought up during the discussion were addressed with the team doctor. Patients were subsequently surveyed regarding their perception of the student and whether they would like to have a student in their healthcare team.

Our survey demonstrated that more than 90% of the surveyed patients would like to have a medical student as part of the healthcare team and an increase in the proportion of patients who "strongly agree" to having a medical student in their healthcare team after the intervention.

Dr Derek HENG

Consultant Emergency Physician
Emergency Medicine Department, National University Hospital

Dr Derek Heng enjoys engaging students and is blessed to be involved in undergraduate education in the department.

Effective Bedside Teaching and Learning: What Works Best?



Bedside teaching is one of the most important modality in teaching a variety of skills including professionalism, clinical examination and communication for trainees and undergraduate students, but its use is declining. Sir William Osler's famous quotes include 'To study the phenomena of disease without books is to sail an uncharted sea whilst to study books without patients is not to go to sea at all', and 'Medicine is learned by the bedside and not in the classroom' is still valid now. Despite knowing its importance, bedside teaching is on the decline due to increased reliance on technology, high turnover of patients, assumed violation of patients' privacy, big student group and increased complexity of patients. There are many positive and negative factors reported by our students that will affect bedside learning and teaching including team dynamics, tutor and ward round activities.

A/Prof Reshma A MERCHANT

Division Head Advanced Internal Medicine and Senior Consultant Geriatrician
Phase V Geriatric Undergraduate Director
NUS Yong Loo Lin School of Medicine

Date : 7 March 2016 (Monday)

Time : 1.00pm– 1.30pm (Dr Heng), 1.30pm-2.00pm (A/Prof Merchant)

Venue : Room T11-02, Level 11, NUHS Tower Block, 1E Kent Ridge Road, Singapore 119228

Lunch will be provided from 12.30pm to 1.00pm. Please RSVP at <https://www.surveymonkey.com/r/NUS-PRIME7Mar2016>* by 29 Feb for catering purposes.

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SMC CME / CNE / CPE accreditations are being finalised

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